

Minutes of the Grievance Redressal Cell Meeting
(March 20,2021)

A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal),Dr Sarbjit Kaur, Dr Manu Chadha , Bindiya Jhanji, Gourav Kumar, Simranjot Kaur, Pooja Verma was held on March 20,2021 in the Principal office to discuss the grievance put forth by Gurpreet Singh ,Student of B.Ed Semester III. It was submitted that the students were of the conception that the books in the library were of the old syllabus.

To ponder into the matter and redress the issue, the Library Committee of the college was also called for the meeting and it was unanimously decided that new books to be purchased as per the new syllabus within a week.

Redressal of the Grievance: New books related to new Syllabus was purchased and made available to the students by March 24,2021

Minutes of the Grievance Redressal Cell Meeting
(July 9,2020)

A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal), Dr Manu Chadha , Dr.Rachhpal Singh, Bindiya Jhanji, Gourav Kumar, Simranjot Kaur, Pooja Verma was held on July 9,2020 in the Principal office to discuss the grievance put forth by Bindiya Jhanji ,Student of B.Ed Semester III . It was submitted that the classes were in online mode, teachers were taking classes through Zoom platform and posting notes through Whatsapp Group. However, students were facing problems due to network issues and lack of storage capacity of their phones They wanted the college authorities to plan a suitable platform on which the teachers could send their notes which were accessible to the students without any difficulty.

To redress the issue, the grievance redressal cell discussed the issue with IT Cell and planned to put notes on an online platform by implementing a Learning Management System and it was unanimously decided that Learning Management System be installed by purchasing Cloud storage.

Redressal of the Grievance: IT Cell started working on issue and it was decided to implement Learning Management System within a month.

Minutes of the Grievance Redressal Cell Meeting
(October 3,2020)

A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal), Dr Manu Chadha , Dr.Rachhpal Singh,Bindiya Jhanji, Gourav Kumar, Simranjot Kaur, Pooja Verma was held on October 3,2020 in the Principal office to discuss the grievance put forth by Simranjot Kaur ,Student of B.Ed Semester I . It was submitted that the although the classes were in online mode, however, the students wanted to procure books from the library. They wanted the college authorities to prepare a schedule for the students' visit keeping in mind the covid guidelines.

To redress the issue, the Library restorer and Library attendant of the college was called for the meeting and it was unanimously decided that a schedule be prepared for the students' visit keeping in mind the covid guidelines at the earliest.

Redressal of the Grievance: A schedule was prepared for the students' visit on October 8,2020 according to which twenty students were called roll no.wise from October 15-18,2020,thereby redressing the students grievance as well as keeping in mind the Covid guidelines.

Minutes of the Grievance Redressal Cell Meeting

(December 23,2020)

A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal), Dr Manu Chadha , Dr.Rachhpal Singh Navjot Kaur and Sukhman Sidhu (Hostel Representatives) was held on December 23,2020 in the Principal office to discuss the grievance put forth by Navjot Kaur ,Student of B.Ed Semester I . It was submitted that the hostel students were facing problems in getting hot water for bathing and washing purposes. .

To redress the issue, the grievance redressal cell discussed the issue with Hostel Superintendent and sort out their grievance.The hostel superintendent informed that the hostel had sufficient Solar Geysers as well as Electric Geysers,. However, due to very cold weather and poor sunlight during winters the solar geysers could not make up the need of the studentrs.

Redressal of the Grievance: Hostel authorities planned to install more Electric Geysers to make students more comfortable during Winters.

Minutes of the Grievance Redressal Cell Meeting
(December 28,2020)

A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal), Dr Manu Chadha , Dr.Rachhpal Singh, Shifali Garg and Sukhman Sidhu (Hostel Representatives) was held on December 28,2020 in the Principal office to discuss the grievance put forth by Shifali Garg ,Student of B.Ed Semester II . It was submitted that the hostel students wanted the college authorities to permit them to visit the book shops and other stores in the local market to buy stationary and other relevant material for preparing assignments. They wanted the college authorities to direct the hostel authorities to give permission twice a week to wish the local market .

To redress the issue, the grievance redressal cell discussed the issue with Hostel Superintendent and make provisions for their outing.

Redressal of the Grievance: Hostel authorities allowed the hostelers to go for an outing every Wednesday and Friday .It was decided that an attendant will accompany them to tha market..

